





## **About this Manual**

Thank you for purchasing ARC Series Touch Terminal. This terminal offers highly enhanced features, with easy connection to various optional devices for optimal performance. This user manual describes how to setup and connect your terminal.

## Copyright

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## **Safety Information**



#### **Before you Proceed:**

- Read the safety notices and the User Manual carefully before using the product.
- Keep the box and packaging in case the product needs to be shipped in the future.
- Follow the product and warning label instructions.
- Any changes or modifications that do not follow the instructions in this manual will void this product's warranty.



#### **Power Supply Safety Notes:**

- To avoid electric shocks, disconnect the power cord from the electrical outlet before relocating the system.
- Make sure the voltage of the power outlet conforms within voltage range of the terminal. Failure to comply may cause the electric shock or damage to the terminal. If you are not sure of the electricity voltage that you are using, consult your local electricity company.
- To avoid fire or electric shocks, do not overload electric power outlets.
- Protect the power cord from being walked on or pinched particularly at plug, convenience receptacles, and the point where they exit from the apparatus.

## **Operating Instructions**

- Keep this manual for future reference.
- Keep this equipment from moisture and dust.
- Place the equipment on a stable surface before setting it up.
- If there is any of the following situation arise, notify a qualified service technician immediately:
  - ♦ The power cord or plug is damaged.
  - ♦ Liquid has been spilt on to the equipment.
  - ♦ The equipment has been dropped and damaged.
  - ♦ The equipment does not function normally.
- Do not block any ventilation openings to prevent the equipment from overheat.
- Do not leave the equipment in a non air-conditioned environment where the storage temperature may go above 70°C (158°F), as this can cause damage to the equipment.

## Maintenance

- Gently wipe screen with a clean soft hair lens brush, or a lint-free cloth.
- Do not apply pressure to the screen while cleaning.
- Do not spray any liquid directly onto the screen or the casing of the terminal.
- Chemical cleaners have been reported to cause damage on the screen of the terminal.

## Warning and Attention

- The technical descriptions and specifications of the equipment are subject to change without notice.
- For safety reasons, wear gloves when assembling the product.
- Risk of explosion if battery is replaced by an incorrect type.
- Dispose of used batteries according to the instructions.

#### Patent

Patent pending.

## **CE Statement**

- A Class III equipment with an enclosure made of HB material and using a non-special connector for the a.c./d.c. input has to have a marking stating the following: "Use only power supplies listed in the user instructions" or "For applicable power supplies see user instructions". This statement shall also be in the user-instructions.
- If product with laser module, the class of laser should be mentioned. The warning as attachment.

## **Federal Communications (FCC Statement)**

This device complies with FCC Rules Part 15. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received including interference that may cause undesirable operation.

This equipment has been tested and found to comply within the limit of a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by switching the equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the interference receiving antenna.
- Increase the distance of separation between the equipment and interference receiver.
- Connect the equipment to a power outlet on a circuit different from that to which the interference receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Warning

The use of shielded cables for connection of the monitor to the graphics card is required to assure compliance with FCC regulations. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.





RoHS

## **CB/LVD Statement**

- A Class III equipment with an enclosure made of HB material and using a non-special connector for the a.c./d.c. input has to have a marking stating the following: "Use only power supplies listed in the user instructions" or "For applicable power supplies see user instructions". This statement shall also be in the user-instructions.
- If product with laser module, the class of laser should be mentioned. The warning as attachment.

#### **CCC Statement**

此为A级产品,在生活环境中,该产品可能会造成无线电干扰。在这种情况下,可能需要用户对干扰 采取切实可行的措施。

## **BSMI Statement**

- 接螢幕與顯示卡所使用的防磁纜線必須確實遵守FCC規範。未獲廠商明確同意而擅自變更或修改本裝置,可能導致使用者的使用權限失效,而無法繼續操作本設備。
- 警告使用者:這是甲類的資訊產品,在居住的環境中使用時,可能成射頻干擾,在這種情況 使用者會被要求採取某些適當的對策。

## **WEEE Notice**

The WEEE logo (shown at the left) on the product or on its box indicates that this product must not be disposed of or dumped with your other household waste. You are liable to dispose of all your electronic or electrical waste equipment by relocating over to the specified collection point for recycling of such hazardous waste. Isolated collection and proper recovery of your electronic and electrical waste equipment at the time of disposal will allow us to help conserving natural resources. Moreover, proper recycling of the electronic and electrical waste equipment will ensure safety of human health and environment. For more information about electronic and electrical waste equipment disposal, recovery, and collection points, please contact your local city center, household waste disposal service, shop from where you purchased the equipment, or manufacturer of the equipment.







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# Introduction

Congratulations on your purchase of this Touch Terminal. Your easy-to-use POS terminal is designed to help you enhance your business flexibility by offering superior customer experience.

## **Package Contents**

Before setting up your Touch Terminal, check that the package contains the following items. If any of the items is missing or damaged, contact your vendor immediately.



## **Product Overview**

The figures in this section illustrate the components (including input and output ports) located at the front and rear of your Touch Terminal.

#### **Front View**





#### **Rear View**



Secondary LCD Display Type (Optional)

#### INTRODUCTION

#### I/O Ports



#### ARC-615W/ARC-815W (Standard IO)



#### ARC-615W/ARC-815W (By Project IO)

Item	Description
LAN port	Gigabit LAN connector
USB2.0 ports	USB2.0 connectors
HDMI port	HDMI Vertical connector
USB3.0 ports	USB3.0 connectors
COM1 port	COM connector
COM2 port	COM connector
Power input (DC IN jack)	DC power input
DK port	Cash Drawer output
DC 24V OUT (DC OUT jack)	24V DC power output
POWER USB 24V	24V Powered USB connector
POWER USB 12V	12V Powered USB connector
DC 12V OUT	12V DC power output
MIC port	Microphone connector
Audio Out port	Audio line output connector

#### **Physical Dimensions**

#### **Customer Display**



#### INTRODUCTION

#### **Customer Display with Printer**



#### Secondary LCD Display





#### INTRODUCTION

#### Secondary LCD Display with Printer





## **Specifications**

#### **Touch Terminal Specifications**

	ARC Series			
Model number	ARC-615W		ARC-815W	
LCD & Touch Par	LCD & Touch Panel			
LCD Panel	15.6" LED-backlit display			
Resolution	1366 x 768 (defaul	t)		
Brightness	220 cd/m <sup>2</sup>			
Touch Screen	Flat Projected Cap	acitive Touch		
System Configur	ation			
Intel <sup>®</sup> CPU	Intel <sup>®</sup> Celeron <sup>®</sup> J190 (burst) (Quad-core, 1	-	Intel <sup>®</sup> Skylake U Processors <ul> <li>Celeron<sup>®</sup> 2.0GHz</li> <li>Core<sup>™</sup> i3 2.3GHz</li> <li>Core<sup>™</sup> i5 2.4GHz</li> </ul>	
Chipset	SoC		SoC	
Main Memory	DDR3L RAM*1 slot (max. 8GB) DDR3L RAM*1 slot (max. 16GE		t (max. 16GB)	
Storage	1 x 2.5" SATA HDD	or 1 x 2.5" SSD		
RAID function	n/a n/a		/a	
I/O Ports	STANDARD	PROJECT	STANDARD	PROJECT
Parallel (option)	0	0	0	0
USB2.0	5	4	5	4
USB3.0	2	2	2	2
12V Powered USB	-	1	-	1
24V Powered USB	-	1	-	1
	2	2	2	2
COM (DB-9)	A	II with DC5V/12V ou	utput, setting by BIO	S
Gigabit Ethernet	1			
Line out	-	1	-	1
MIC in	-	1	-	1
PS/2 keyboard	n/a	Optional, by cable output	n/a	Optional, by cable output
HDMI (V1.4)	HDMI (V1.4)			
RJ12 cash drawer	1 • OPOS driver& dual cash drawer support • 12V/24 selectable, setting by jumper (default 24V)			

### INTRODUCTION

	ARC Series			
Model number	ARC-615W ARC-815W		815W	
DC12V out	n/a	1	n/a	1
DC24V out	n/a	1	n/a	1
Speaker output		1*1W s	speaker	
Powering System	n			
Power Supply	External 65W DC Power adapter	External 200W DC Power adapter	External 65W DC Power adapter	External 200W DC Power adapter
		AC100 to 24	0V full range	
Power Button	1 x System button			
LOGO	LOGO Mylar with L	ED backlight		
<b>Physical Dimens</b>	ions			
Hinge mechanism	Flip version / Tilt version			
Housing Color	Black / White			
Dimension (L x W x D)	278 x 399 x 197 mm			
Packing	552 x 490 x 340 mm • By Air: 16 PCS carton/pallet • By Sea: 20 PCS carton/pallet			
Weight	Net weight: 5.11kg     Gross weight: 6.11kg			
Safety & Environment				
Product Certification	CE / FCC / CCC / LVD certificated			
Operation Temperature	0°C to 40°C			
Storage Temperature	-25°C to 70°C			
O/S Compatibility	Windows 7 / POSReady 7 / Windows 8.1 Industry / Windows 10 IoT Enterprise / Linux Kernel 3.0 or above			

#### NOTE:

Specifications are subject to change without notice.

Chapter 2

# **Preparing For the Installation**

Before you start installing Touch Terminal, read the following instructions.

- Tango Series do not support PCI slot.
- Do not insert or remove any device or component from the Tango Series while the power is turned on.
- If using Tango Series in a dusty environment, clean the Touch Terminal regularly.
- Only USB devices are Hot Swap capable. Be sure to turn off the power of the touch terminal and the device before making any connection or disconnection.
- The spill proof design of Tango Series conforms to IP65 standard (Front panel only).
- Always seek the help of authorized service personnel in disassembling the terminal. The manufacturer will not be held responsible in the event of damage caused by an unauthorized person.
- Before installation or disassembling of the terminal, ensure that the power is turned off. Otherwise, electric shock may occur and may void the warranty.
- For systems preloaded with WEPOS/POSReady/Windows Embedded on the HDD (O/S pre-installed as an option), the manufacturer provides an optional recovery DVD with the preloaded operating system delivered with the Touch Terminal. The System Integrator shall take care of software restoration after an OS recovery. A manufacturer-supplied USB interface COMBO drive will be required for such action. Other brands of COMBO drive may require a specific driver different from what is supported in the recovery DVD. Please use the recovery DVD for rescue operation only. Using it otherwise may wipe out whatever is stored in the HDD. All upgrade device drivers needed for manual installation are available in the subfolder "\drivers" in the OS recovered HDD. Then follow the instructions from your system integrator for software recovery.

## **System Default Settings**

The following is the information on default settings for Touch Terminal serial ports.

3F8	2F8	3E8	2E8
IRQ4	IRQ3	IRQ5	IRQ10

# Main Board Jumper Setting and Connector Definition

#### 615W Top View



Connector/Jumper	Description
COM1	COM connector
COM2	COM connector
СОМЗ	COM connector
CASHDRAW1	Cash Drawer output
DC2	24V DC power input
DC1	DC power output
JUSB2	E-SATA + USB connector
USB3.0 ports	USB3.0 connectors (x2)
USB24	24V Powered USB connector
USB12 / JUSB3 (Select one)	12V Powered USB connector / USB connect (Select one)
HDMI1	HDMI Vertical connector     USB 2.0 connectors (x2)
LAN1	<ul><li>Gigabit LAN connector</li><li>USB 2.0 connectors (x2)</li></ul>
AUDIO1	Mic in / Audio out and 12V DC power output
DC12V1	12V DC power output connect
SPK_L1	L channel Speaker output
SPK_R1	R channel Speaker output
JUSB2	USB connector
JUSB1	USB connector
PW1	Power switch connector
LOGO1	Logo power output
EDP_SW1	Flip switch connector
FAN1	FAN connector
SATA 1	SATA 3.0 2.5" HDD/SSD 7+15 PIN Dock
SO-DIMM1	DDR3L SO-DIMM

#### **Bottom View**



#### JP1: Clear CMOS Contents

	Setting	Function
123	Pin 1-2 Short/Closed	Normal
	Pin 2-3 Short/Closed	Clear CMOS

#### JP2: LCD Panel Power Selection

	Setting	Function
123	Pin 1-2 Short/Closed	3.3V
	Pin 2-3 Short/Closed	5V

#### JP5: Cash Drawer Power Selection

	Setting	Function
123	Pin 1-2 Short/Closed	24V
	Pin 2-3 Short/Closed	12V

#### 815W Top View



Connector/Jumper	Description
J5	COM1 connectors
J4	COM2 connectors
J3	COM3 connectors
CASHDRAW1	Cash Drawer output
JS2	24V DC power output
JS1	DC power input
JUSB2	USB connector (JST2.0mm 1x5)
CN5	USB3.0 x 2 connectors
CN4	24V Powered USB connector
CN3 / JUSB3 (Choose one)	12V Powered USB connector / USB connect (Choose one)
CN2	HDMI Vertical connectorUSB 2.0 x 2
CN1	Gigabit LAN connector USB 2.0 x 2
J1	Mic in / Audio out and 12V DC power output

Connector/Jumper	Description
DC12V1	12V output connect (JST2.5mm 1x2)
SPK_L1	L channel Speaker out (JST2.0mm 1x2)
SPK_R1	R channel Speaker out (JST2.0mm 1x2)
JUSB2	USB connectors (JST2.0mm-1x5)
JUSB1	USB connectors (JST2.0mm-1x7)
PW1	Power switch connect (JST2.0mm 1x4)
LOGO1	Logo power out (JST2.0mm 1x3)
EDP_SW1	Filp switch connect (JST2.0mm 1x2)
FAN1	FAN connect
SATA1	SATA 3.0 2.5" HDD/SSD 7+15 PIN Dock
SO-DIMM1	DDR3L SO-DIMM

#### **Bottom View**



#### **JRTC1: Clear CMOS Contents**

Setting		Function	
123	Pin 2-3 Short/Closed	Normal Default	
	Pin 1-2 Short/Closed	Clear CMOS	

#### JP1: LCD Panel Power Selection

Setting		Function
123	Pin 1-2 Short/Closed	3.3V Default
	Pin 2-3 Short/Closed	5V

#### JP2: PS2 Keyboard Voltage selection

Setting		Function
123	Pin 1-2 Short/Closed	5VSB Default
	Pin 2-3 Short/Closed	+5V

#### JP3 : Cash Drawer Power Selection

Setting		Function
123	Pin 1-2 Short/Closed	12V
	Pin 2-3 Short/Closed	24V Default

### **Voltage Output Definition**

Connector with Voltage Output	Location	Power Support
COM 1 for extension interface (9 <sup>th</sup> PIN of DB-9)	Mainboard	DC5V/DC12V select by BIOS
COM 2 for extension interface (9 <sup>th</sup> PIN of DB-9)	Mainboard	DC5V/DC12V select by BIOS
COM 3 for extension interface (9 <sup>th</sup> PIN of DB-9)	Mainboard	DC5V/DC12V select by BIOS
Standard USB2.0 Ports	Mainboard	DC5V / 500mA

#### NOTE:

- Do not plug in or unplug any connector except USB devices when the power is on.
- The current loading for all COM ports should not exceed DC 5V/3A and DC 12V/2A.

## **Setting the LCD Brightness**

To configure the LCD brightness setting, do the following:

- 1. During the system boot, press <F2> to enter the BIOS Setup Utility.
- 2. On the Advanced page, select Video Configuration.



3. Select eDP Brightness Control Level.

Advanced	InsydeH20 Setup Utility	Rev. 5.0
Video Configuration Logo & SCU Resolution	<1024 x 768>	Set Brightness Level from 1-5
IGD Configuration IGD - DVHT Pre-Allocated IGD - DVHT Total Gfx Hem	<64H> <256H>	
16D - LCD Control Panel Resolution Color Depth LVDS Bus Mode eDP Brightness Control Level LVDS Brightness Control Level	<1024x768 @ 60Hz> <vesa 24bpp=""> <single bus="" lvds=""> <level 4=""> <level 3=""></level></level></single></vesa>	
F1 Help UP Select Ite FSC Exit DOWN Select Ite		

4. Select the desired brightness level setting.

Advanced	InsydeH20 Setup Utility	Rev. 5.0
Video Configuration Logo & SCU Resolution	<1024 × 768>	Set Brightness Level from 1-5
IGD Configuration IGD - DVHT Pre-Allocated IGD - DVHT Total Gfx Mem	<64/i><256i>	
1GD - LCD Control Panel Resolution Color Depth LVDS Bus Mode eDP Brightness Control Level LVDS Brightness Control Level	<1024x768 0 60Hz> <vesa 24bpp=""> <single bus="" lvds=""> <level 4=""> eDP Brightness Control Level Level 5 Level 4 Level 3 Level 2 Level 1</level></single></vesa>	
FI Help UP Select Item	LEFT Select Item F5 Change Values	Enter Select ► F10 Save and Exit F9 Setup Defaults

## **Setting the Serial Port Voltage**

To configure the COM port voltage value, do the following:

- 1. During the system boot, press <**F2**> to enter the BIOS Setup Utility.
- 2. On the Advanced page, select S10 FINTEK F81866A.



3. Under *Serial Port A* option, set the **Serial Port A** setting to **Enable**. Then select **Voltage Selector**.

Advanced		InsydeH20 S	etup Utility		Rev. 5.0
Serial Port A Base 1/0 Address Interrupt Voltage Selector Serial Port B Base 1/0 Address Interrupt Voltage Selector Serial Port C Base 1/0 Address Interrupt Serial Port D Base 1/0 Address Interrupt Hardware Honitor		<pre><enable> &lt;3F8&gt; &lt;3F8&gt; &lt;1R04&gt; &lt;0/5 <cf8> <cf8> <fr03> &lt;0/9 <enable> &lt;3E8&gt; &lt;1R035 <gp(3) <enable=""> &lt;3E8&gt; &lt;1R055 <enable> &lt;2E8 &lt;1R055 <enable> &lt;2E8 &lt;1R010&gt; </enable></enable></gp(3)></enable></fr03></cf8></cf8></enable></pre>			
F1 Help ESC Exit	UP Select Item DOWN Select Item	LEFT Select Item RIGHT Select Item	F5 Change Values F6 Change Values	Enter Select ► F10 Sam F9 Setup Defaults	ve and Exit

4. A confirmation message appears on the screen. Press **<Enter>** to continue.

Advanced		InsydeH20	Setup Utility		Rev. 5.0
Serial Port A		<enable></enable>			
Base 1/0 Address		<3F8>			
Interrupt		<1RQ4>			
Voltage Selector		<0V>			
Serial Port B		<enable></enable>			
Base 1/0 Address		<2F8>			
Interrupt		<1RQ3>			
Voltage Selector		<v0></v0>			
Serial Port C		<enable></enable>			
Base 1/0 Address		<3E8>			
Interrupt		<1RQ5>			
Serial Port D		<enable></enable>			
Base 1/0 Address		<2E8>			
Interrupt Mardware Monitor		<1RQ10>			
			ГОК ]		
F1 Help ESC Exit	UP Select Item DOWN Select Item	LEFT Select Item RIGHT Select Item	F5 Change Values F6 Change Values	Enter Select ► F9 Setup Default	F10 Save and Exit

5. When prompted, enter the password. Then select **YES** to confirm.

NOTE:

The default password is "3521".

Advanced	InsydeH20 Setup Utility	Rev. 5.0
Serial Port A Base 1/0 Address Interrupt Voltage Selector Serial Port B Base 1/0 Address Interrupt Voltage Selector Serial Port C Base 1/0 Address Interrupt Serial Port D Base 1/0 Address Interrupt Hardware Honitor	<enable> &lt;3F8&gt; <irq4> &lt;0V&gt; <enable> &lt;2F8&gt; <irq3> &lt;1RQ3 &lt;1RQ3 <qv> <enable> &lt;2F8&gt; <irq5> <irq5> &lt;2F88&gt; <irq5> <enable> &lt;2F88&gt; <irq5> <f88> <irq5> <enable> &lt;2F8&gt; </enable></irq5></f88> </irq5></enable></irq5></irq5></irq5></enable></qv></irq3></enable></irq4></enable>	
	LVESJ [NO]	
F1 Help ESC Exit	UP Select Item LEFT Select Item F5 Change Values Enter Sele DOWN Select Item RIGHT Select Item F6 Change Values F9 Set	ect► F10 Save and Exit up Defaults

6. Select the desired voltage value of the designated COM port.

	InsydeH20 Setup Utility	Rev. 5.0
Advanced		
Serial Port A Base I/O Address Interrupt Voltage Selector Serial Port B Base I/O Address Interrupt Voltage Selector Serial Port C Base I/O Address Interrupt Base I/O Address Interrupt Hardware Honitor	<pre> <pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre>	
F1 Help ESC Exit	UP Select Item LEFT Select Item F5 Change Values Enter Select <b>F</b> 1 DOWN Select Item RIGHT Select Item F6 Change Values F9 Setup Defaults	10 Save and Exit

#### **Setting the Filp-over Function**

This Touch Terminal is bundled with a software that allows you to let the display to automatically flip its screen orientation as you change the display position.

1. Install the *ReversalUtilityInstall* software.

#### NOTE:

Make sure the software is placed at "C:\" folder. After installation is complete, the corresponding EXE file is located at "C:\ReversalUtility" folder.

- 2. Double-click **ReversalUtility.exe** to launch the **ReversalUtility** software.
- 3. On the system tray, click the **Reversal** button and select **Utility**. Then do the following:

ReversalUtility	<ul> <li>Close and exit the software.</li> </ul>
✓ Automatic Reversal ●	<ul> <li>If the box is checked, the screen orientation will be reversed automatically.</li> </ul>
Hand operated Button :      O Top Left     C Upper Right	L If the box is checked, the screen orientation need to be reversed manually.
C Left Lower   Right Lower	Choose where you want the button to appear on the corner of the screen.
☐ Disable Button On Client Display●	<ul> <li>If the box is checked, the button will disappear when the screen orientation is be reversed (on the Client display).</li> </ul>
Automatic Switch Application :  Master Application Caption Name : SimulationMasterApp	<ul> <li>If the box is checked, it will automatically switch to the specified APP with enlarged screen.</li> </ul>
Client Application Caption Name :	Set the title name of the Master APP.
simulationClientApp	<ul> <li>Set the title name of the Client APP.</li> </ul>
Setting •	<ul> <li>Save the settings.</li> </ul>



## **Hardware Installation**

# Installing the Power Cord, Power Adapter, and Network Cable

- 1. Remove the connectors cover. (a)
- 2. Connect the network cable to the LAN port. Then connect the power adapter to the DC IN jack. (b)
- 3. Align and install the connectors cover. Make sure to push the connectors cover firmly until it clicks into place. (c)
- 4. Connect the power adapter to the power cord. Then plug the other end of the power cord to an electrical outlet. (d)
- 5. Connect the network cable to connect to a hub or switch. (e)



#### WARNING:

Be sure to turn off the power of the Touch Terminal before making any connection or disconnection.

#### HARDWARE INSTALLATION

## Installing the Customer Display (Optional)

#### WARNING:

Be sure to turn off the power of the Touch Terminal before making any connection or disconnection.

- 1. Place the Touch Terminal on a soft and flat surface, with the LCD panel facing down. Then adjust the stand to full upright position.
- 2. Remove the two screws securing the dummy cover on the stand arm. (a)
- 3. Remove the dummy cover. (b)
- 4. Pull the tab to reveal the cable connector. (c)
- 5. Connect the customer display's interface cable to the cable connector. (d)
- 6. Push the revealing parts of the connected cables into the cable compartment. (e)
- 7. Align the screw holes of the customer display bracket with the screw holes on the stand. Then secure the customer display to the Touch Terminal with the two screws. **(f)**



## Installing the Secondary LCD Display (Optional)

#### WARNING:

Be sure to turn off the power of the Touch Terminal before making any connection or disconnection.

- 1. Remove the connectors cover. (a)
- 2. Place the Touch Terminal on a soft and flat surface, with the LCD panel facing down. Then adjust the stand to full upright position.
- 3. Remove the two screws securing the dummy cover on the stand arm. (b)
- 4. Remove the dummy cover. (c)
- 5. Remove the stand arm cover. (d)
- 6. Remove the five screws securing the bottom of the stand. (e)
- 7. Remove the top stand cover. (f)
- Remove the four screws securing the bracket to the stand arm. Then remove the bracket.
   (g)
- 9. Connect one end of the USB extension cable to the USB port of the Touch Terminal. (h)
- 10. Route the USB extension cable through the hole on the bottom of the stand, and the other end through the hole on the bracket and stand arm. Make sure to leave at least 10 cm of excess cable for easy cable routing and connection. (i)
- 11. Secure the bracket with the four screws. (g)
- 12. Install the top stand cover. (f)
- 13. Secure the bottom of the stand with the five screws. (e)
- 14. Align and install the connectors cover. Make sure to push the connectors cover firmly until it clicks into place. (a)
- 15. Align the stand arm cover, and then push the stand arm cover inward until it is fully seated.(d)
- 16. Route the secondary LCD display's interface cable through the cable clip on the bracket. Then push the revealing parts on the connected cables into the cable compartment. (j)
- 17. Connect the secondary LCD display's USB cable to the extension USB cable connector. (k)
- 18. Align the screw holes of the secondary LCD display bracket with the screw holes on the stand. (I)
- 19. Secure the secondary LCD display to the Touch Terminal with the two screws. (m)

#### HARDWARE INSTALLATION





# Installing the Magnetic Stripe Reader (MSR) (Optional)

#### WARNING:

Be sure to turn off the power of the Touch Terminal before making any connection or disconnection.

- 1. Remove the MSR module compartment cover. (a)
- 2. Firmly connect the MSR connector into the slot inside the compartment. (b)
- 3. Align and install the MSR module onto its compartment. (c)
- 4. Secure the MSR module to the Touch Terminal with the two screws. (d)



#### HARDWARE INSTALLATION

## Installing the Identification Reader (Optional)

#### WARNING:

## Be sure to turn off the power of the Touch Terminal before making any connection or disconnection.

- 1. Remove the connectors cover. (a)
- 2. Remove the screws securing the dummy cover on the stand arm. (b)
- 3. Remove the dummy cover. (c)
- 4. Remove the stand arm cover. (d)
- 5. Place the Touch Terminal on a soft and flat surface, with the LCD panel facing down. Then adjust the stand to full upright position.
- 6. Remove the five screws securing the bottom of the stand. (e)
- 7. Carefully flip the Touch Terminal back and remove the top stand cover. (f) Tips:To install the reader module to the top stand cover, see the instruction on page 38-39.
- 7. Firmly connect the identification reader cable to the mainboard connector. (g)
- 8. Align and install the identification reader. (f)
- 9. By holding the top of the identification reader with one hand, carefully flip the Touch Terminal again, with the LCD panel facing down. Then adjust the stand to full upright position.
- 10. Secure the bottom of the stand using the five screws. (e)
- 11. Align the stand arm cover, and then push the stand arm cover inward until it is fully seated. (d)
- 12. Install the dummy cover. (c)
- 13. Secure the dummy cover to the stand arm using the two screws. (b)
- 14. Align and install the connectors cover. Make sure to push the connectors cover firmly until it clicks into place. (a)

#### HARDWARE INSTALLATION



#### **iButton Identification Reader**

- Peel off the Mylar sheet, then disassemble the iButton module kit. Reassemble the kit as shown. (a) Attach the iButton Signal Cable (red) to the end of the iButton using a soldering iron. (a) Attach the iButton Grounding Cable (black) to the washer using a soldering iron. (a)
- 2. Attach the iButton module kit onto the top stand cover, as shown. (b)
- 3. Affix the iButton Controller Board to the bottom side of the top stand cover using the PE foam sticker, as shown. (c)
- 4. Connect the iButton Signal Cable to the 2-pin connector on the Board, as shown. (d)
- 5. Connect the iButton Interface Cable to 5-pin connector on the Board, as shown. (e)



#### **Fingerprint Identification Reader**

- 1. Affix the Mylar sheet onto the top stand cover, as shown. (a)
- 2. Attach the reader module, with sensor area downward, to the top stand cover, as shown. (b)
- 3. Secure the module with four screws (T2.5\*6), as shown. (c)
- 4. Connect the module's USB Interface Cable to the 5-pin connector on the Board, as shown. (d)



#### **RFID Identification Reader**

- 1. Affix the Mylar sheet onto the top stand cover, as shown.(a)
- 2. Attach the reader module, with sensor area downward, to the top stand cover, as shown. (b)
- 3. Secure the module with three screws (T2.5\*6), as shown. (c)
- 4. Connect the module's USB Interface Cable to the 5-pin connector on the Board, as shown.(d)



#### HARDWARE INSTALLATION

## **Installing the Printer (Optional)**

#### WARNING:

Be sure to turn off the power of the Touch Terminal before making any connection or disconnection.

- 1. Remove the connectors cover. (a)
- 2. Connect one end of the power cable to the DC 24V jack. Then connect one end of the USB or RS232 cable to its respective port on the printer. (b)
- 3. Place the printer underneath the stand arm as shown in the illustration. (c)
- 4. Connect the other end of the power cable to the DC OUT jack. Then connect the other end of the USB or RS232 cable to its respective port on the Touch Terminal. (d)
- 5. Align and install the printer cover. Make sure to push the printer cover firmly until it clicks into place. (e)



Chapter 4

# Frequently Asked Questions (FAQ)

#### Question 1: Why does the system appear unstable after updating BIOS?

Answer: Load optimized defaults (or load SETUP Default) after flashing BIOS. If the system remains unstable, clear CMOS to solve the problem.

To load optimized defaults, do the following:

1. On the **Exit** page, select **Load Optimal Defaults**. When the confirmation message appears, select **Yes** to confirm.



2. Select Exit Saving Changes.

Main Advanced Se	ecurity	Power	Boot	Exit	Insy	deH20 S	etup Util	i ty					Rev. 5.0
Exit Saving Changes Exit Discarding Cha Load Optimal Defaul	anges								Exi	t system	setup a	nd save you	r changes.
F1 Help FSC Exit		Select			Select			ge Values ne Values		Select		F10 Save an	nd Exit

## FREQUENTLY ASKED QUESTIONS (FAQ)

3. Select **Yes** to save the settings.

		InsydeH20 Setup Utility	Rev. 5.0
Nain Advanced Security I	Power Boot Exit		
Exit Saving Changes Exit Discarding Changes Load Optimal Defaults			Exit system setup and save your changes.
		Exit Dialog Exit and save change?	
F1 Heto UP S	elect iten LEFT	Select Item F5 Change Values F	Enter Select ► F10 Save and Exit
			9 Setup Defaults

#### **Question 2: How do I clear CMOS?**

Answer: To clear CMOS, do the following:

- 1. Turn off power and pull out the power cord.
- 2. Insert the jumper cap to clear CMOS PIN and remove the jumper cap from clear CMOS PIN.
- 3. Switch on the power again.
- 4. Press <F2> to enter CMOS setting and load optimized defaults.
- 5. Save changes and reboot the system.

#### **Question 3: How to use Boot Menu?**

Answer: To use the Boot Menu, do the following:

- 1. Press **<F10>** to enter the Boot Menu.
- 2. Select the Boot device from the Boot Menu.